

## Safety & Security

- Secure facility with 24x7x365 surveillance of visitors by security guards
- Surveillance cameras and limited access to data center
- Seismically braced cabinets with lockable doors
- Redundant cooling
- Dual access to utility power grid at four locations
- UPS power and eight multi-megawatt generators
- Zoned ,dry-piped pre-action fire suppression system
- Constructed to Seismic Zone 3/4 standards
- Raised access floor system with overhead cable management and ladder racking
- Two emergency wells to supply water to cooling towers if city water is unavailable
- Perimeter and interior card key access system with 24x7x365 security monitoring
- SAS70 Level 1 audited
- 24x7x365 on-site technical staff and technical support via telephone and email



## Connectivity

- 99.99% Service Level Agreement
- Proprietary, redundant and cross-configured multi-homed router network
- Redundant Gig-E, dedicated leased connections to multiple Tier 1 providers on diverse physical paths
- Redundant Cisco 12000 series routers connected to a redundant Cisco switch architecture
- Multi-gigabit Ethernet network backbone
- Carrier neutral environment with redundant telecom and fiber providers
- Unrestricted, dedicated 100/1000 Mbps ports on switches
- Network, environmental humidity and temperature monitoring 24x7x365